

With winter upon us there are a few things a customer can do to prevent or limit the cold weather exposure.

Prior to Emergencies:

- 1) Know where your water meter is and how to shut it off. If you have trouble, call your water district office and they will help you find a shut off. Be familiar with your water meter. Look at the meter when all the water is off in your home. The dial should not be turning. Turn on a tap and go back and look at the meter. This will help you in the future if you believe you have developed a leak. It is always good to know how to shut the water off PRIOR to an emergency.
- 2) Shut off your irrigation system at the start of winter, and drain the lines.
- 3) Let the water in a sink dribble just a little. Running water will freeze too, but at a lower temperature. You don't need to run it much, just a dribble.
- 4) Have at least two plumbers contact information on hand. Try not to rely on just one, in the case of a major storm, your plumber could be busy.
- 5) Wrap exposed pipes, faucets, and backflow devices for winter. The pipes that are above ground are the most likely to freeze.
- 6) Keep the phone number to your local water district on hand so that during an emergency it will be available. CPUD 754-9442

If you follow these easy steps, even the worst storm will be a little easier to get through.